



The campsite proposes a cancellation insurance

Costs of cancellation insurance are 4% of the total accommodation costs.

The following conditions apply:

For a refund request, it is necessary to send us the cancellation by registered mail or by email, we will do the necessary with the insurance company, which will contact you.

The insurance guarantees the reimbursement of the sum paid contractually, after deduction of an excess and invoiced according to the general conditions of sale of the latter (excluding the insurance contribution and taxes) for a location or a accommodation.

Please note that only accidents occurring after booking are taken into account, subject to providing the necessary documents.

The insurance can be claimed in the following cases:

- ◆ Death, serious accidents, illness (main booker or partner, children and first-degree family such as parents, brothers, sisters). (see deductible)
- ◆ Relocations for professional reasons or a change in the holiday period of the main booker or partner, imposed by the employer; proof must be submitted in writing. (see deductible)
- ◆ Economic laid off for the main booker or partner. (proof must be submitted in writing). proof must be submitted in writing. (see deductible)
- ◆ Loss of home due to fire, flood, calamities or vandalism (proof from your home assurance must be submitted in writing). (see deductible)

The insurance is valid until your arrival at the campsite.

The insurance premium is never refundable.

NOTE: The cancellation insurance is personal, registered, non-transferable and therefore only applies to **one** reservation (one location or campsite).